



# The Complete Refuse Vehicle Solution

## Field Service Engineers



*Low Loader*



*RediTruck*



*Repairs and  
Maintenance*



*Customer  
Hire Fleet*



*Quality Used*



*Spare Parts*



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<b>Job Title</b>	Field Service Engineer
<b>Department</b>	Field Service
<b>Reporting to</b>	Service Controller
<b>Location</b>	Various, UK
<b>Job Description</b>	To ensure that all works carried out on a variety of light commercial and HGV vehicles directly for our customers on their premises and at the road side are completed to a high standard, safely, within the set time scales, budget and to the customers satisfactions.
<b>Responsibilities</b>	<ul style="list-style-type: none"> <li>• Attending breakdowns at customer's sites and road side.</li> <li>• Contract servicing at customer sites.</li> <li>• Must be able to work without supervision, managing own workload and providing a high level of customer care.</li> <li>• This position assumes a key role of being front line, assisting our customers.</li> <li>• Document all repairs, inspections, maintenance, service work, and submits paperwork on a timely basis.</li> <li>• Seeks to provide technical support to customers and other service professionals as required.</li> <li>• To carry out all duties in a professional and courteous manner whilst promoting an interest in the company at all times.</li> <li>• Must be a good problem solver, fault finder and must be able to consult with customers to enable them to get the best from their vehicle.</li> <li>• Must have strong customer service skills and have the ability to interact confidently with customers and be able to provide training on the body and chassis equipment.</li> </ul>
<b>Attributes and Skills</b>	<ul style="list-style-type: none"> <li>• Self-motivated and confident</li> <li>• Be practical and highly adaptable</li> <li>• Display excellent organisation skills</li> <li>• Display excellent communication, both verbal and written</li> <li>• Teamwork and collaboration</li> <li>• Problem solving</li> <li>• Customer service</li> <li>• Be ethical and honest</li> <li>• Be commercially aware</li> <li>• Display diagnostic skills with experience of working with HGV vehicles in a busy mechanical environment</li> <li>• Have great knowledge of motor vehicles engineering</li> <li>• The successful applicant will have a can do, proactive and enthusiastic attitude.</li> </ul>



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### Qualifications

City and Guilds or NVQ Level 3 mechanical Engineering  
Clean Driving license  
HGV license desirable

### Additional

Competitive rates of pay based on experience and skill set

Please send your CV and covering letter to [Sales@rvsl.co.uk](mailto:Sales@rvsl.co.uk)